

Preventing Harassment and Creating a Culture of Respect

SUPERVISORS: STRENGTHEN COMMUNICATION SKILLS AND ADDRESS BEHAVIORS

When leaders set expectations and standards of conduct, it's essential to simultaneously foster a sense of togetherness among teams. This requires strong communication skills that can only be developed through deliberate practice.



CHALLENGE: NAVIGATING TRICKY SITUATIONS WITH CARE

Leaders are faced with the task of identifying when a behavior may be considered harassment or poor conduct and navigating the situation with care. They need to have a thorough understanding of what proper conduct looks like, and they need to have the communication skills to set clear expectations regarding behavior in the workplace.






FLUENCY SPEAK SOLUTION

By using our convenient, asynchronous video roleplays, managers provide feedback, coaching, and course corrections as-needed. Deploy messaging to individuals or entire teams, in any location. Review, practice, and retain policies and procedures through continuous learning. Grow knowledge among leaders to prevent lawsuits and ensure business success through ongoing training and education.

★ FLUENCY SPEAK BENEFITS

- Provide a central video-based platform where everyone can review, retrieve, and practice policies and procedures as well as communication skills.
- Make all relevant training information accessible to the entire organization, in any geographical location.
- Easily go beyond one-time training and follow through with deliberate practice, repetition, and coaching to ensure EEOC compliance over time.
- Assess body language, tone of voice, and other nuances when reviewing or practicing respectful communication skills.
- Foster a sense of belonging, authenticity and engagement through company-wide communication and collaboration.

Platform Features Used

-  Assignments
-  Leaderboard
-  Coaching
-  Channels
-  Hot Seat (testing)